

VOKÈRA AFFINITY "UNWRAP " PROMOTION 2019/20

Terms and Conditions UK & ROI

Version 1: September 2019

The promotion runs 1st October 2019 – 31st March 2020

These terms and conditions are specific to the Vokèra 'UNWRAP' promotion as stated below and are written in-conjunction with the standard terms and conditions which apply for the Vokèra Affinity reward scheme.

PARTICIPANTS

1. The promotion is only open to bona fide registered Gas Safe & RGI registered installers who are resident in and are registered to install within the UK, Northern Ireland & the Republic of Ireland and who:
 - a. Are registered members of the Vokèra Affinity support & reward programme
UK & NI: www.vokeraaffinity.co.uk ROI: www.vokeraaffinity.ie
 - b. Undertake Bona fide standalone installation of an eligible product (see 3 below) during the qualifying period.

QUALIFICATION

2. Only eligible products purchased from participating merchants located in the UK, Northern Ireland & the Republic of Ireland qualify for this promotion.
3. Eligible products within this promotion are:
 - **Vokèra Vision Combi boilers (Models: 25C 30C)**
 - **Vokèra Vision System boilers (Models: 20S 25S)**
 - **Vokèra evolve Combi boilers (Models: 24C 28C 32C 36C 42C)**
 - **Vokèra evolve System boilers (Models: 18S 24S 30S 35S)**
 - **Vokèra BeSMART Thermostat**
4. Boilers which receive contract support from Vokèra are not eligible for this offer.
5. Contractors are not eligible to participate in this promotion.
6. All products must be installed during the promotional period 1st October 2019 – 31st March 2020.
7. Installations must be registered within the qualifying period which is 1st October 2019 – 31st March 2020 inclusive.

HOW TO CLAIM

8. All products must be registered through the Vokèra Affinity scheme.
9. Please refer to the standard terms and conditions for Vokèra Affinity "Affinity points & claims for Affinity points".

PROMOTION REWARDS & EXTENDED WARRANTY OFFER

This promotion combines standard Affinity point rewards with an extended Warranty offer on selected combi boilers as follows overleaf:

Affinity points

10. Affinity points are earned within this promotion
11. Eligible products and the reward for each registered installation are as follows:
 - **Vokèra evolve Combi and System boilers** = 286 Affinity points (worth €/£20)
 - **Vokèra Vision Combi and System boilers** = 215 Affinity points (worth €/£15)
 - **Vokèra BeSMART Thermostat** = 72 Affinity points (worth €/£5)
12. Affinity points can be redeemed against the standard range of rewards available on the Affinity website
13. A reward catalogue specific to this promotion is also available and offers a range of selected rewards
14. All Vokera boilers outside of this promotion earn points in the usual way, where applicable – a list is available to download in the product registrations area of the website
15. The promoter reserves the right to substitute or change the rewards offered to those advertised.
16. There is no cash alternative.

Extended (combi) Warranty Offer

17. Within this promotion the extended Warranty offer is only available on the following **COMBI boilers when installed and registered with a Vokèra BeSMART thermostat**
 - **Vokèra Vision Combi boilers (Models: 25C 30C)**
 - o Extended Warranty promotion from 7 to 10 years
 - **Vokèra evolve Combi boilers (Models: 24C 28C 32C 36C 42C)**
 - o Extended Warranty promotion from 10 to 12 years
 - **Vokèra BeSMART thermostat**
 - o The standard 2 years return-to-base warranty applies

PROMOTERS RIGHTS

18. Promotion available whilst stocks last.
19. The promotion is being run by Vokèra Ltd, Borderlake House, Unit 7 Riverside Ind Est, London Colney, Herts, AL2 1HG United Kingdom.
20. The promoter reserves the right to alter, amend or withdraw the promotion or any part of it without prior notice or compensation. The promoter's decision shall be final, and binding and no correspondence will be entered into.

GENERAL

21. If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers.
22. Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards.
23. Participation in this promotion is deemed to be in acceptance of these terms and conditions.

Further copies of these terms and conditions can be obtained by writing to:

**Vokèra 'UNWRAP' Promotion Terms & Conditions, Vokèra Ltd, Borderlake House,
Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG United Kingdom.**