

VOKÈRA AFFINITY "FUEL UP" PROMOTION 2018/19 Terms and Conditions UK & ROI

Version 2: January 2019

The promotion runs 1st October 2018 – 31st March 2019

These terms and conditions are specific to the Vokèra 'FUEL UP' promotion as stated below and are written in-conjunction with the standard terms and conditions which apply for the Vokèra Affinity reward scheme.

PARTICIPANTS

1. The promotion is only open to bona fide registered Gas Safe & RGI registered installers who are resident in and are registered to install within the UK & Republic of Ireland and who:
 - a. Are registered members of the Vokèra Affinity support & reward programme
UK: www.vokeraaffinity.co.uk ROI: www.vokeraaffinity.ie
 - b. Undertake Bona fide standalone installation of an eligible product (see 3 below) during the qualifying period.

QUALIFICATION

2. Only eligible products purchased from participating merchants located in the UK & ROI qualify for this promotion.
3. Eligible products within this promotion are:
 - **Vokèra Compact A boilers (Models: 25A 29A)**
 - **Vokèra Vision Combi boilers (Models: 25C 30C)**
 - **Vokèra Vision System boilers (Models: 20S 25S)**
 - **Vokèra evolve Combi boilers (Models: 24C 28C 32C 36C 42C)**
 - **Vokèra evolve System boilers (Models: 18S 24S 30S 35S)**
 - **Vokèra BeSMART Thermostat**
 - **Vokèra Excel Combi boilers (Models: 25 29) UK Only – from 1st January 2019 only**
4. Boilers which receive contract support from Vokèra are not eligible for this offer.
5. Contractors are not eligible to participate in this promotion.
6. Installations must be registered within the qualifying period which is 1st October 2018 – 31st March 2019 inclusive. Qualifying installations of Excel boilers must be installed on or after **1st January 2019**

HOW TO CLAIM

7. All products must be registered through the Vokèra Affinity scheme.
8. Please refer to the standard terms and conditions for Vokèra Affinity "Affinity points & claims for Affinity points".

INSTALLATION REWARDS

9. No Affinity points are earned for eligible products installed and registered within this promotion
10. Rewards specific to this promotion are awarded for eligible registered installations of:
 - **Vokèra Compact A boilers** = UK: £15 Fuel Card ROI: €15 Fuel Card
 - **Vokèra Vision Combi and System boilers** = UK: £20 Fuel Card ROI: €20 Fuel Card
 - **Vokèra evolve Combi and System boilers** = UK: £25 Fuel Card ROI: €25 Fuel Card
 - **Vokèra BeSMART Thermostat** = UK: £10 Fuel Card ROI: €10 Fuel Card
 - **Vokèra Excel Combi boilers** = UK only: £10 Fuel Card

See **HOW TO USE THE FUEL CARDS** for instructions on use

- **Each evolve installed and registered with a Vokèra BeSMART Thermostat** receives a 10 year (in total) boiler warranty upgrade. Registration of both products must happen at the same time to qualify
 - If a BeSMART is not installed and registered with the **evolve** combi or system, then the standard 7 year warranty will apply.

11. Claimants will receive the rewards within 28 days of Vokèra deeming the claim bona fide.
12. The promoter reserves the right to substitute alternative rewards to those advertised.
13. There is no cash alternative.

PROMOTERS RIGHTS

14. Promotion available whilst stocks last.
15. The promotion is being run by Vokèra Ltd, Borderlake House, Unit 7 Riverside Ind Est, London Colney, Herts, AL2 1HG United Kingdom.
16. The promoter reserves the right to alter, amend or withdraw the promotion or any part of it without prior notice or compensation. The promoter's decision shall be final and binding and no correspondence will be entered into.

GENERAL

17. If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers.
18. Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards.
19. Participation in this promotion is deemed to be in acceptance of these terms and conditions.

HOW THE FUEL CARDS WORK

UK

- Our UK fuel card partner is fuelGenie.
- **Each fuel card expires 6 months** after the month of issuance. Expiry dates are printed on each fuel card.
- Fuel cards can be redeemed at eligible fuel stations only:
<https://www.fuelgenie.co.uk/where-can-i-use-it/find-nearest-petrol-station/>
- Instructions for use:
 - Arrive at a Tesco, Sainsburys, Morrisons petrol filling station. This includes Tesco Express where the fuel is ESSO.
 - Fuel up your vehicle **up to the value of ONE fuel card only.**
 - Present your fuel card as payment which will then be swiped for payment.
 - Once payment has been authorised, you will be asked to sign for the transaction.
 - You will be given your card and receipts and you can then be on your way!
- Only one fuel card can be used per transaction up to the value of the card .
- Fuel cards can only be used to purchase fuel, oil or a car wash. You cannot purchase other goods.
- No change (cash) will be given if the transaction is less than the value of the card .
- FuelGenie cards cannot be used as part payment.
- FuelGenie can only be used at Tesco, Morrisons and Sainsbury's petrol filling stations. This includes Tesco Express where the fuel is ESSO.

ROI

- Our Republic of Ireland fuel card partner is CircleK
- Fuel cards can be redeemed at eligible fuel stations only:
<https://www.circlek.ie/service-station/site-locator/>
- The CircleK conditions of use are
 - o CircleK will debit the amount of all Card Purchases to the Card at the time the transaction takes place. You must not use the Card to spend more than the Card balance at any time. If you attempt to spend more than the Card balance your transaction will be declined.
 - o You must not use the Card if:
 - (a) you have reported the Card lost or stolen; or
 - (b) after any notification of its withdrawal is given to you; or
 - (c) once the Card balance reaches zero; or
 - (d) as payment for any illegal purchase.
- You cannot stop a Card Purchase after it has been authorised. To authorise a purchase you may be required to sign a receipt for each Card Purchase; the amount of the Card Purchase must be confirmed with the Participating Retailer at the time of authorization
- We will not issue Card statements. You can obtain your Card balance or obtain information about previous Card Purchases by logging onto the Website.
- If at any time you believe that a Card Purchase has been incorrectly debited to your Card you must notify GVS Customer Services immediately by calling (01) 870 8111
- If the amount of a purchase which you wish to make using your Card is greater than the available balance, you can pay the difference in cash or by another payment method.
- Your card does not expire. The "Valid Thru" date on the front of the card is the expiry date of the physical plastic. If you have funds remaining on the card at this valid thru date, you should contact us, and we will reissue a new card to you. Please note: While your card does not expire a monthly inactive balance charge will be applied if any funds remain on your card 12 months after its date of purchase.

Further copies of these terms and conditions can be obtained by writing to:

**Vokèra 'FUEL UP' Promotion Terms & Conditions, Vokèra Ltd, Borderlake House,
Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG United Kingdom.**