

VOKÈRA AFFINITY "FILL UP" PROMOTION 2019 Terms and Conditions UK

Version 1: May 2019

The promotion runs 1st May 2019 – 31st August 2019

These terms and conditions are specific to the Vokèra 'FILL UP' promotion as stated below and are written in-conjunction with the standard terms and conditions which apply for the Vokèra Affinity reward scheme.

PARTICIPANTS

1. The promotion is only open to bona fide registered Gas Safe registered installers who are resident in and are registered to install within the UK excluding Northern Ireland and who:
 - a. Are registered members of the Vokèra Affinity support & reward programme
UK: www.vokeraaffinity.co.uk ROI: www.vokeraaffinity.ie
 - b. Undertake Bona fide standalone installation of an eligible product (see 2 below) during the qualifying period.

QUALIFICATION

2. Only eligible products purchased from participating merchants located in the UK excluding Northern Ireland qualify for this promotion.
3. Eligible products within this promotion are:
 - **Vokèra Compact A boilers (Models: 25A 29A)**
 - **Vokèra Vision Combi boilers (Models: 25C 30C)**
 - **Vokèra Vision System boilers (Models: 20S 25S)**
 - **Vokèra evolve Combi boilers (Models: 24C 28C 32C 36C 42C)**
 - **Vokèra evolve System boilers (Models: 18S 24S 30S 35S)**
 - **Vokèra BeSMART Thermostat**
 - **Vokèra Excel Combi boilers (Models: 25 29) (Wolseley exclusive)**
 - **Vokèra Maxim Combi boilers (Models: 25 29) (Graham exclusive)**
4. Boilers which receive contract support from Vokèra are not eligible for this offer.
5. Contractors are not eligible to participate in this promotion.
6. All products must be installed during the promotional period 1st May 2019 – 31st August 2019.
7. Installations must be registered within the qualifying period which is 1st May 2019 – 30th September 2019 inclusive.

HOW TO CLAIM

8. All products must be registered through the Vokèra Affinity scheme.
9. Please refer to the standard terms and conditions for Vokèra Affinity "Affinity points & claims for Affinity points".

INSTALLATION REWARDS

10. No Affinity points are earned for eligible products installed and registered within this promotion
11. Rewards specific to this promotion are awarded for eligible registered installations of:
 - **Vokèra evolve Combi and System boilers** = £20 Greggs e-card
 - **Vokèra Vision Combi and System boilers** = £15 Greggs e-card
 - **Vokèra Compact A boilers** = £10 Greggs e-card
 - **Vokèra Excel Combi boilers** = £10 Greggs e-card

- **Vokèra Maxim Combi boilers** = £10 Greggs e-card
- **Vokèra BeSMART Thermostat** = £5 Greggs e-card

See below for **GREGGS e-CARD** terms and conditions

- The first registered installation of an eligible product during the promotional period qualifies the registered member to receive a Free Vokèra thermal mug. One per member. The mug will be despatched separate to the e-card and will be delivered to the postal address registered with the Affinity scheme.

12. Claimants will receive the rewards within 28 days of Vokèra deeming the claim bona fide.
13. The promoter reserves the right to substitute alternative rewards to those advertised.
14. There is no cash alternative.

PROMOTERS RIGHTS

15. Promotion available whilst stocks last.
16. The promotion is being run by Vokèra Ltd, Borderlake House, Unit 7 Riverside Ind Est, London Colney, Herts, AL2 1HG United Kingdom.
17. The promoter reserves the right to alter, amend or withdraw the promotion or any part of it without prior notice or compensation. The promoter's decision shall be final and binding and no correspondence will be entered into.

GENERAL

18. If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers.
19. Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards.
20. Participation in this promotion is deemed to be in acceptance of these terms and conditions.

REWARD TERMS AND CONDITIONS: GREGGS E-CARD

Please refer to the email sent with the e-card for instructions on how to redeem. The following terms are specific to the Greggs e-card reward only

- The Greggs e-card is issued by Greggs plc.
- It may be redeemed at participating Greggs' shops in England, Scotland and Wales. List of excluded shops can be found at <https://www.greggs.co.uk/terms-conditions>
- The e-card cannot be exchanged for cash and no change will be given.
- Subject to availability.
- The e-card will remain valid for 24 months.
- For any queries about Greggs e-cards call on 0191 6078285.
- Greggs plc cannot be held responsible for any lost codes.
- Greggs plc reserves the right at its discretion to amend the terms and conditions of this e-card and take appropriate action, including the cancellation of the e-card. This does not affect your statutory rights.

Further copies of these terms and conditions can be obtained by writing to:

**Vokèra 'FUEL UP' Promotion Terms & Conditions, Vokèra Ltd, Borderlake House,
Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG United Kingdom.**