

AFFINITY HI,COMFORT PROMOTION 2023:

To reward our valued customers Vokèra is pleased to announce the launch of our Affinity Hi, Comfort Promotion - a single stand-alone incentive scheme for a limited period only, whereby customers will be given an extended warranty on qualifying boilers when purchased and installed with a Hi, Comfort during **1st June 2023 – 31st December 2023** (the “Promotional Period”) in accordance with the below terms.

SPECIFIC TERMS AND CONDITIONS

These terms and conditions are specific to the Vokèra Affinity Hi, Comfort promotion, and are written in-conjunction with the standard terms and conditions which apply for the Vokèra Affinity support & reward programme.

1. THE PROMOTER

Vokèra Ltd, Borderlake House, Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG United Kingdom (the “Promoter”).

2. PARTICIPANTS

2.1 The promotion is only open to Gas Safe registered installers who are: resident in, and who are registered to install within the United Kingdom; and are registered members of the Vokèra Affinity support & reward programme at www.vokeraaffinity.co.uk.

2.2 Boilers which receive any discount or special offer from Vokèra are not eligible within this promotion.

3. QUALIFICATION

3.1 To qualify for the extended warranty:

- the Hi, Comfort K100 must be purchase and installed with a Vibe MAX (25C or 30C); or
- the Hi, Comfort T100 Wi-Fi must be purchase and installed with either a Vibe MAX (25C or 30C), a Vision Plus (25C, 30C, 35C or 40C) or a Unica MAX (30C, 35C or 40C) Combi boiler

in the United Kingdom within the Promotional Period and must be registered within 30 days of the installation date (together the “Qualifying Products”).

3.3 Purchases of the Qualifying Products which are subsequently returned, at any time and for any reason do not qualify.

4. EXTENDED WARRANTY

4.1 Purchases, installations and registrations of the Qualifying Products in accordance with these terms will result in the following extended warranty periods:

Boiler	Standard Warranty Period	Promotional Warranty Period
Vibe MAX	5 years	6 years
Vision Plus	7 years	9 years
Unica MAX	10 years	12 years

- 4.2 The extended warranty is subject to Vokèra terms and conditions, which are available upon request. This includes the requirement that the Qualifying boiler is annually serviced by a Gas Safe registered installer, from the date of installation.
- 4.3 Only the boiler will benefit from the extended warranty and the Hi, Comfort K100 and T100 Wi-Fi carry the standard 2-year warranty.
- 4.4 The warranty covers the Qualifying Products used in a normal domestic environment only. Commercial use in any application will make the warranty invalid.
- 4.5 The warranty only applies to individual end users and not companies, retailers or organisations for resale or commercial type use.
- 4.6 When warranty service involves the exchange of a product or part the replacement item assumes the remaining warranty period of the original product.
- 4.7 In order to benefit from the promotional extended warranty, you agree to be bound by these terms and conditions.

5. AFFINITY POINTS

Each purchase of a Qualifying Product will continue to eligible product qualifies for standard Affinity points (please refer to the standard Vokèra Affinity Terms and Conditions).

6. GENERAL

- 6.1 If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers.
- 6.2 Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards.
- 6.3 Participation in this promotion is deemed to be in acceptance of these terms and conditions.
- 6.4 Further copies of these terms and conditions can be obtained by writing to: Vokèra AFFINITY HI, COMFORT PROMOTION RULES, Vokèra Ltd, Borderlake House, Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG, United Kingdom.
- 6.5 The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the terms and conditions of this Promotion.
- 6.6 The Promoter shall not be liable for any interruption to this promotion whether due to force majeure or other factors beyond the Promoter's control.
- 6.7 The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claim(s) including, without limitation, to require further verification as to the identity, and other relevant details of an entrant or claimant and/or the verification as to their qualifying purchase.
- 6.8 This promotional offer cannot be used in conjunction with any other similar Vokèra promotion(s).
- 6.9 The Promoter reserves the right to amend the promotion in whole or part or withdraw the promotion without prior notice or compensation.
- 6.10 These terms and conditions are governed by English law and come under the exclusive jurisdiction of the English courts.